



Thank you for using Moffat Ltd. Our credit policy is clearly defined in the conditions of sale, although it has been found that not all of our customers are aware of this policy.

Should it become necessary to return any of the spare parts that have been purchased via our Moffat Ltd spare parts department we ask that you complete this form and return it with the goods. This will greatly assist with the timely processing of your credit request.

This form can be duplicated for your continued use, or downloaded from <http://support.moffat.co.nz>

REQUEST FOR CREDIT / WARRANTY RETURNS

DATE:

CUSTOMER NAME:

ADDRESS:

PHONE:

EMAIL:

CONTACT:

PART NUMBERS:

INVOICE / PACKING SLIP NUMBER:

REASON FOR REQUEST FOR CREDIT:

A restocking fee may be applicable

WARRANTY RETURNS ONLY

MACHINE DETAILS:

MODEL NUMBER:

SERIAL NUMBER:

INSTALLATION LOCATION:

DATE OF INSTALLATION:

SERVICE ORDER NUMBER:

DETAILS OF FAULT:

PLEASE NOTE: Goods received without this form will be held in a quarantine and the processing for your claim held until all information has been supplied. Parts supplied under warranty must be returned within 14 days of dispatch from Moffat limited. Failure to return faulty parts under warranty along with this form may result in charges being incurred. Please contact Moffat Limited on 0800 66 33 28 for assistance.

MOFFAT Ltd ; 45 Illinois Drive, Rolleston ; email techservices@moffat.co.nz OR spares@moffat.co.nz ; Fax 039836618

Office use only :Date Received